

Quality Policy

The company is dedicated to the provision of high-quality products and services that fully meet the customer and applicable regulatory requirements consistently.

The company is committed to a policy of 'Right First Time Approach' and to a policy of continual improvement in the quality of products, services and business management system. It is a prime requirement of this approach to quality that each person recognises and accepts the company philosophy and accepts the responsibility for the quality of his/her own operations.

Through the effective application of the business management system we will seek to address all aspects of customer satisfaction and expectations by the application of operational monitoring and the prevention of nonconformity. Objectives relevant to the organisational goals, customers and other interested parties needs and expectations will be established, monitored and reviewed and will be circulated to all company employees.

All operations will conform to the requirements of the Aerospace Standard AS9100.

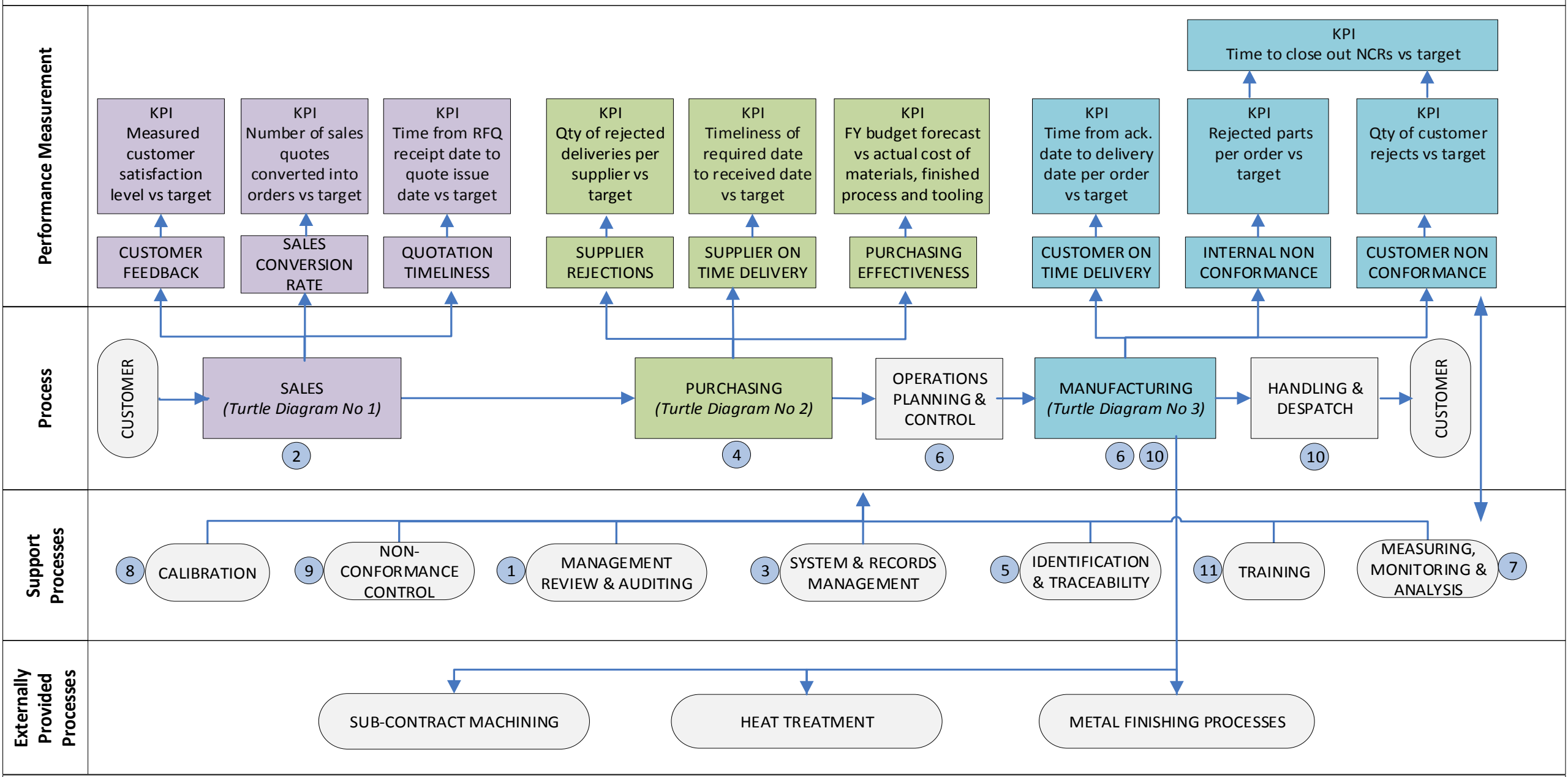


Sailesh Chauhan

Managing Director

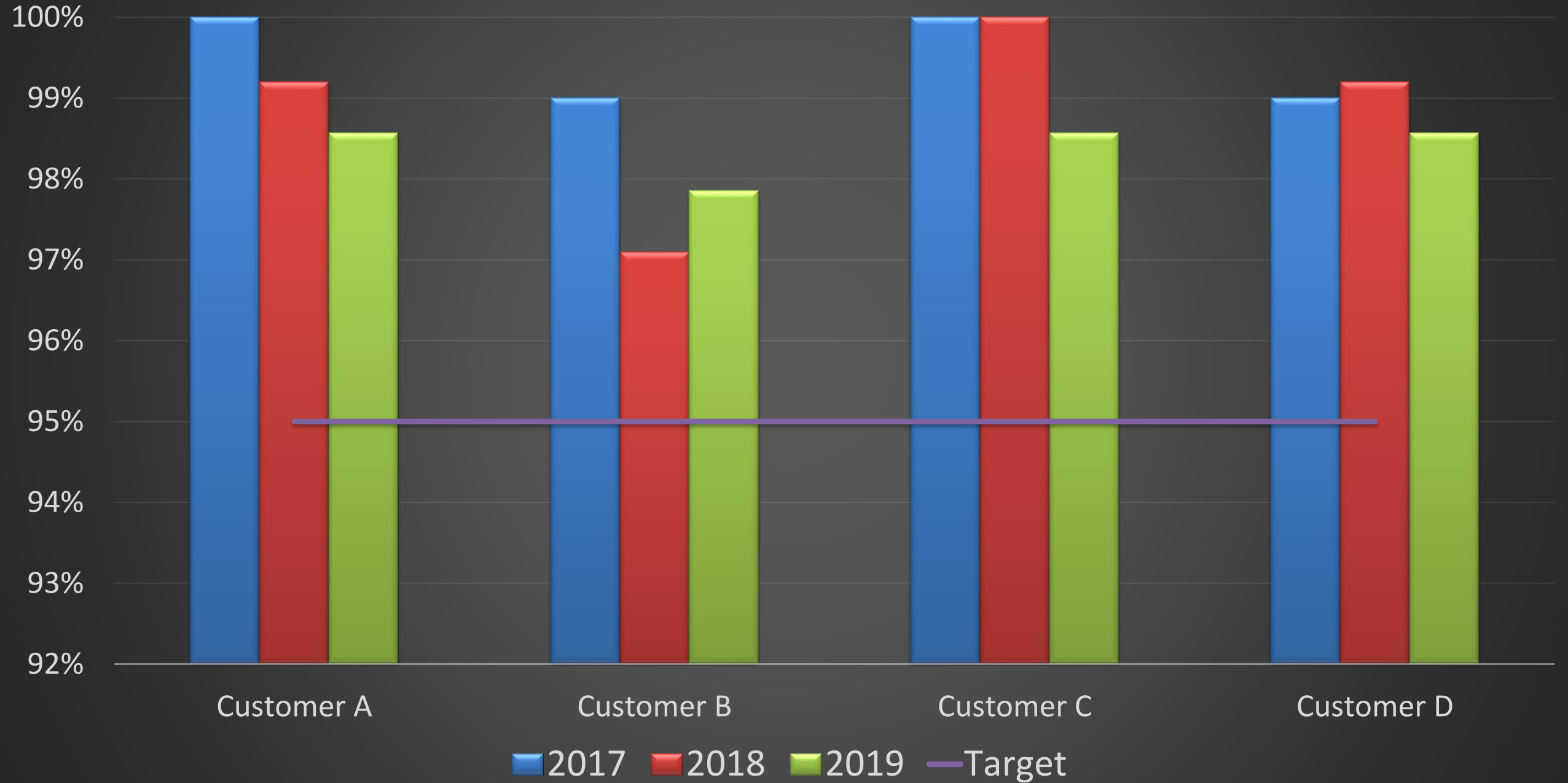
Issue 2 dated 12th December 2017

DANATROL LTD PROCESS MAP

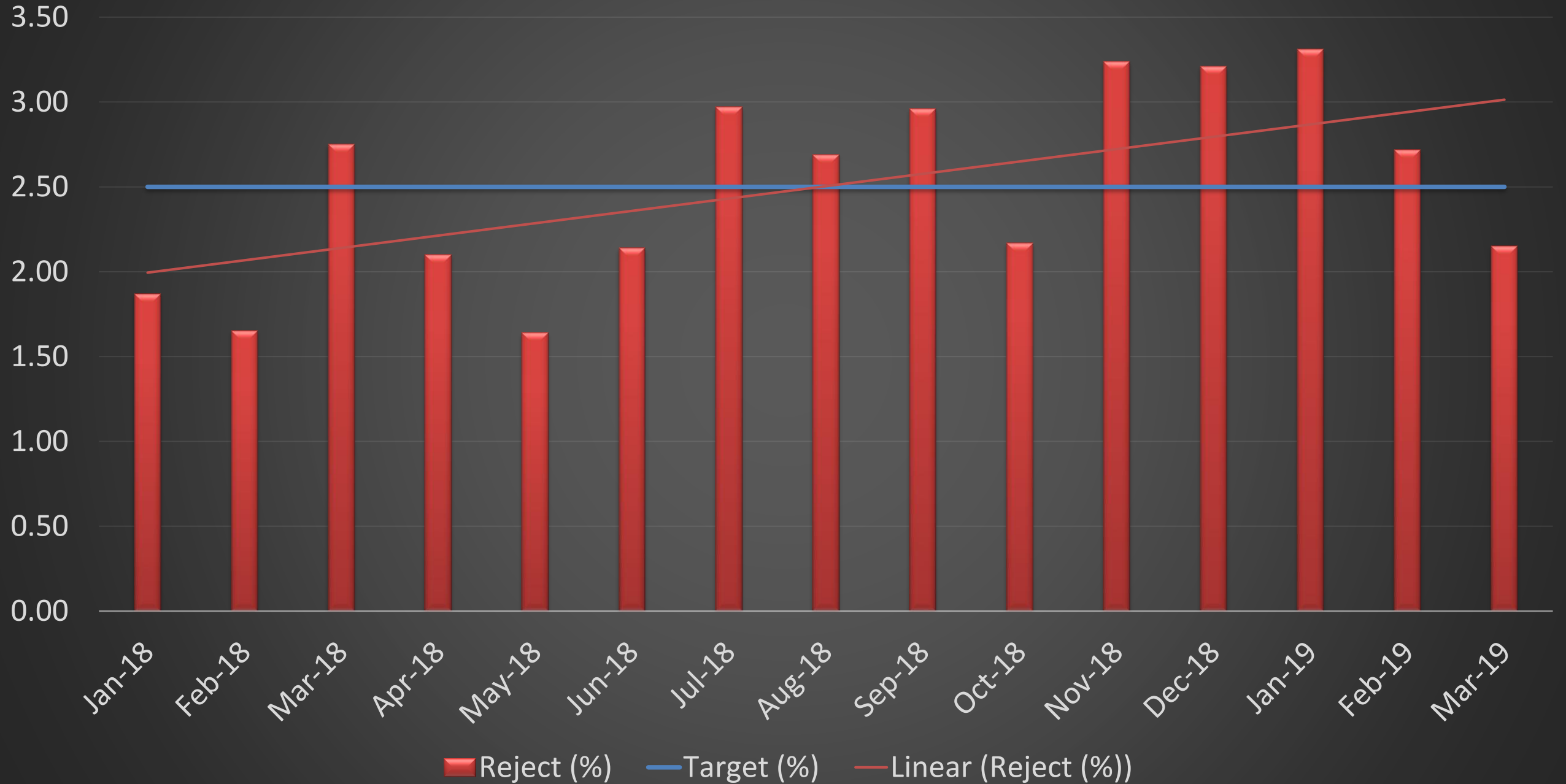


KEY: ● ASSOCIATED OPERATING PROCEDURE REFERENCE

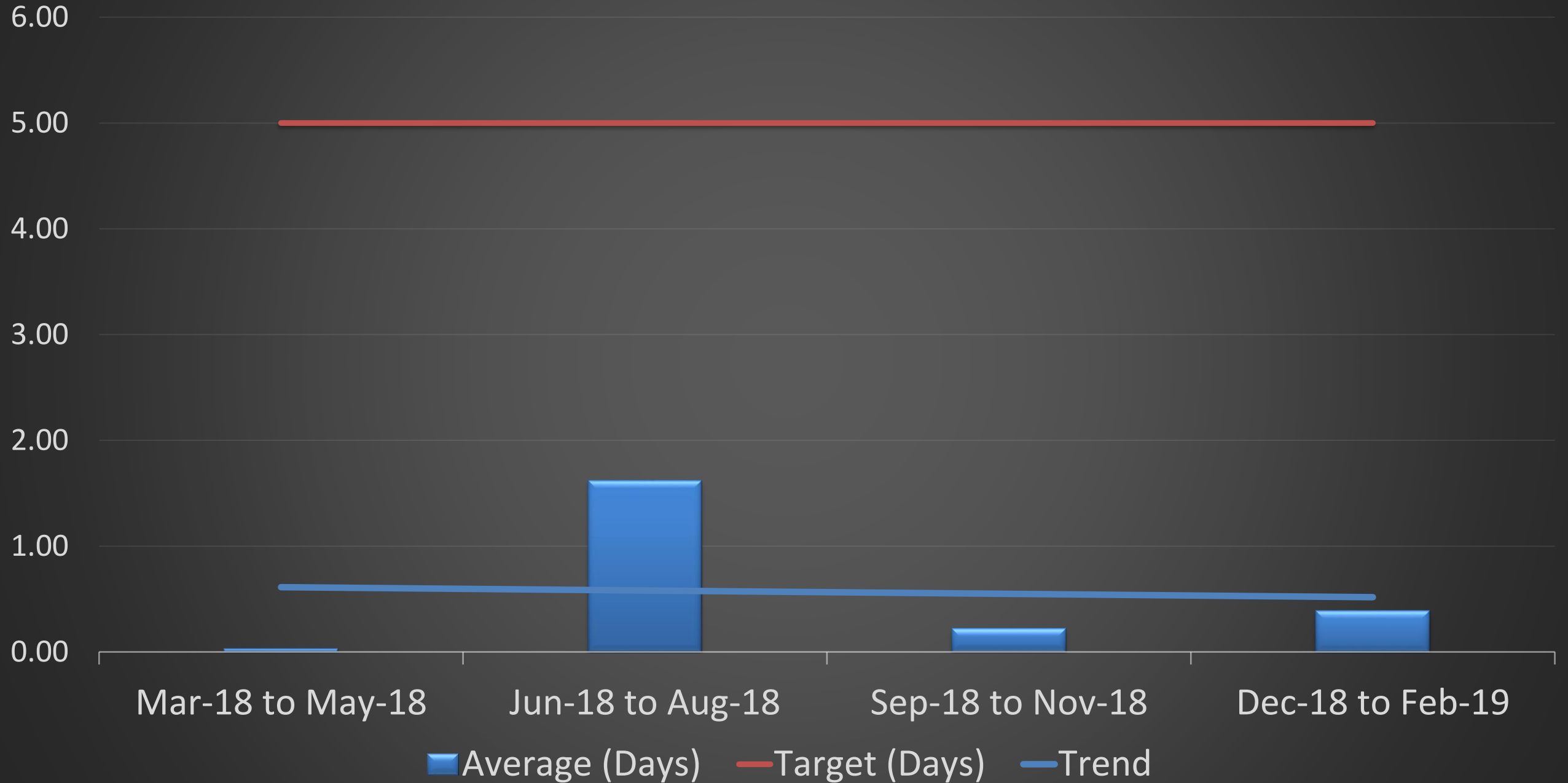
Customer Satisfaction



Internal Rejects

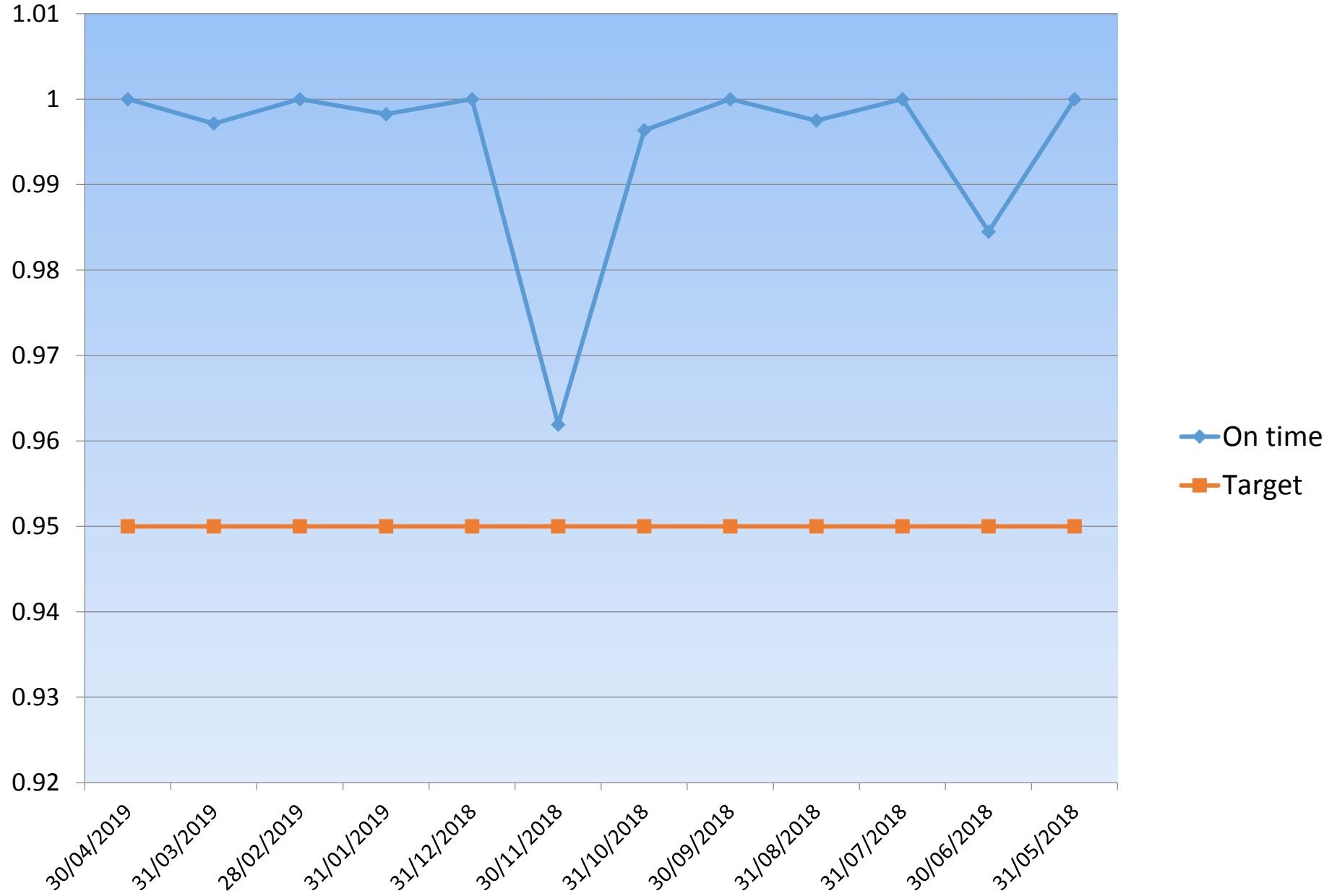


Customer Quote Timeliness

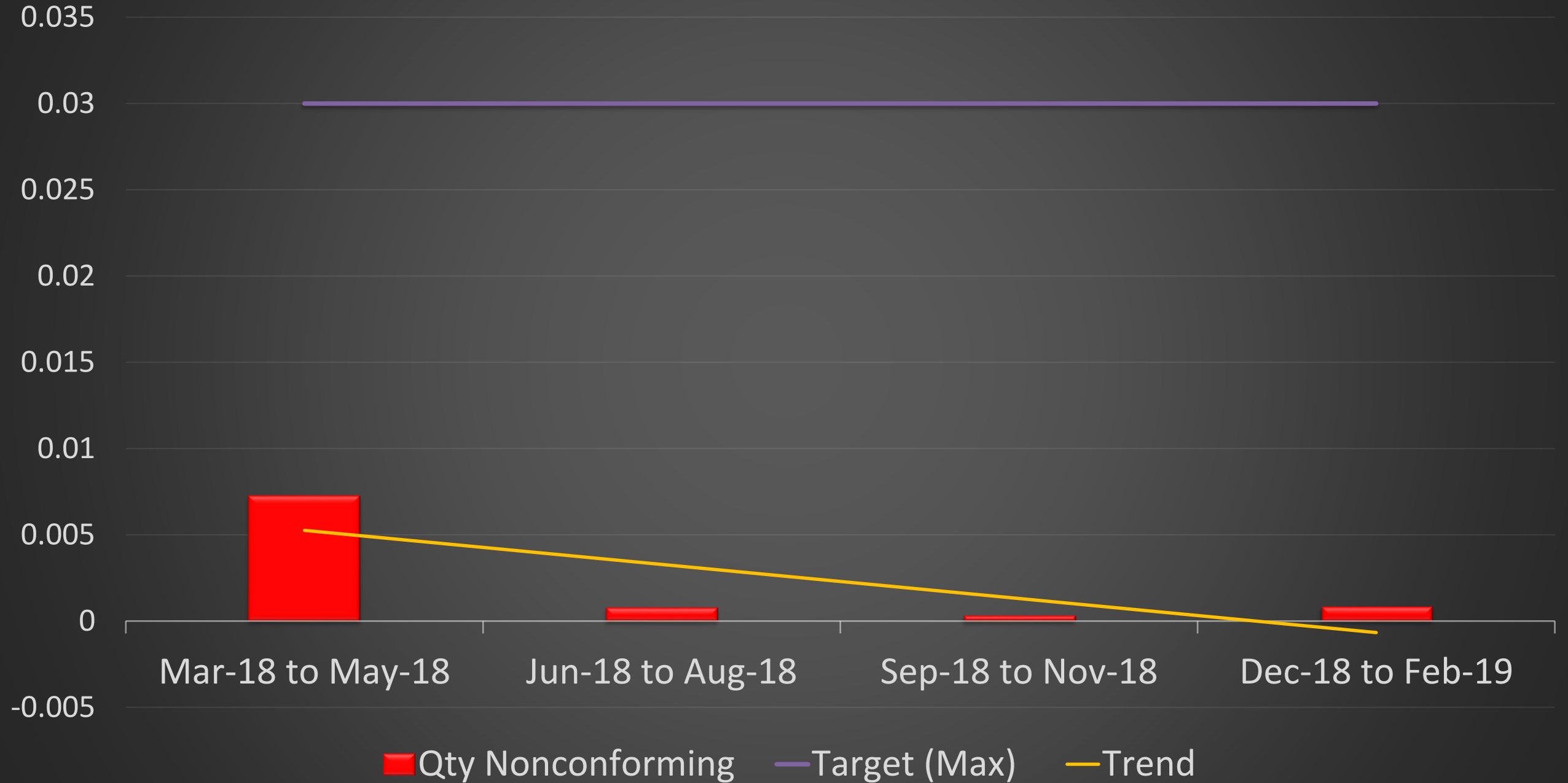


Customer On-time Delivery

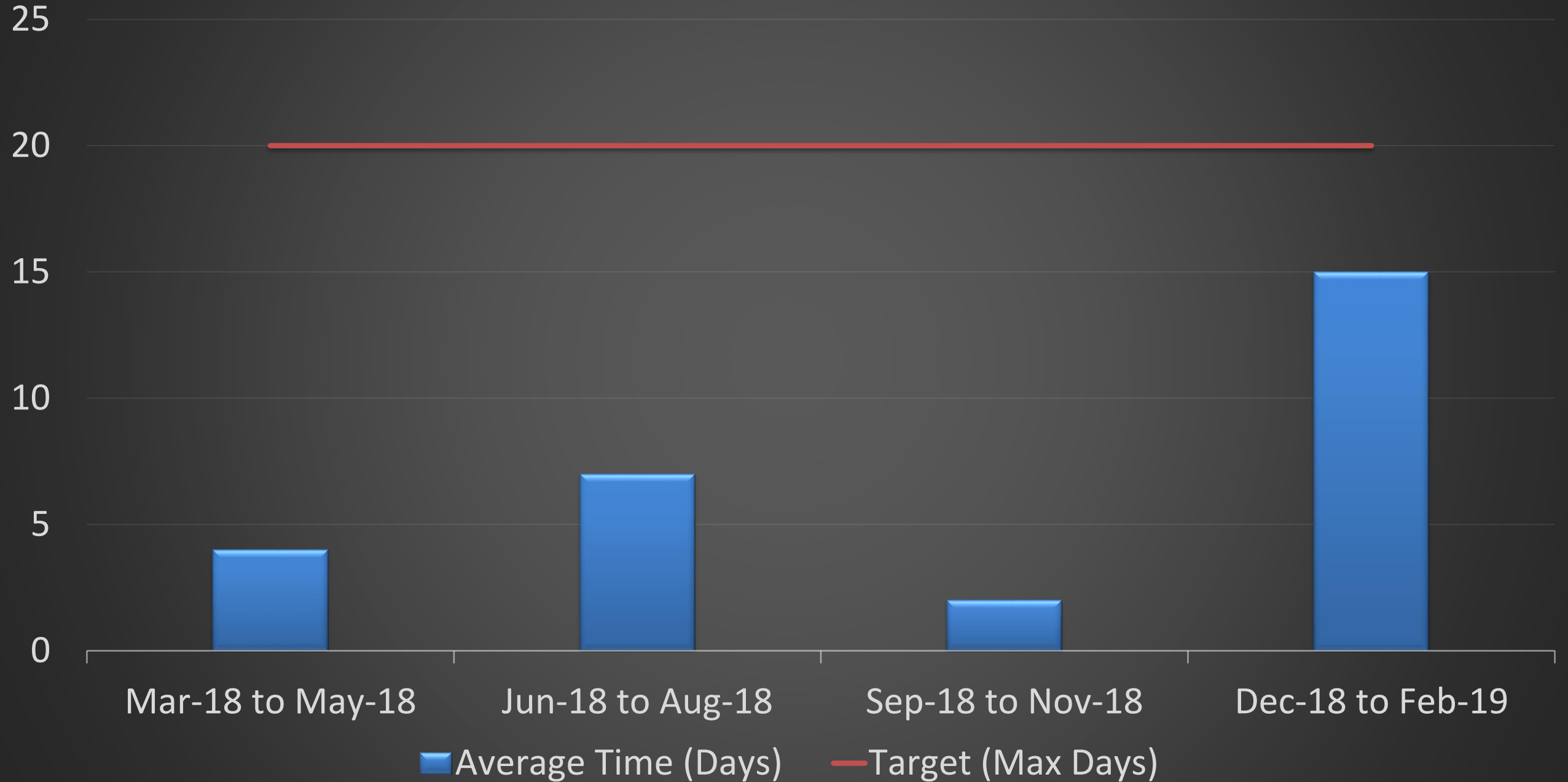
(Acknowledge versus Dispatch Date)



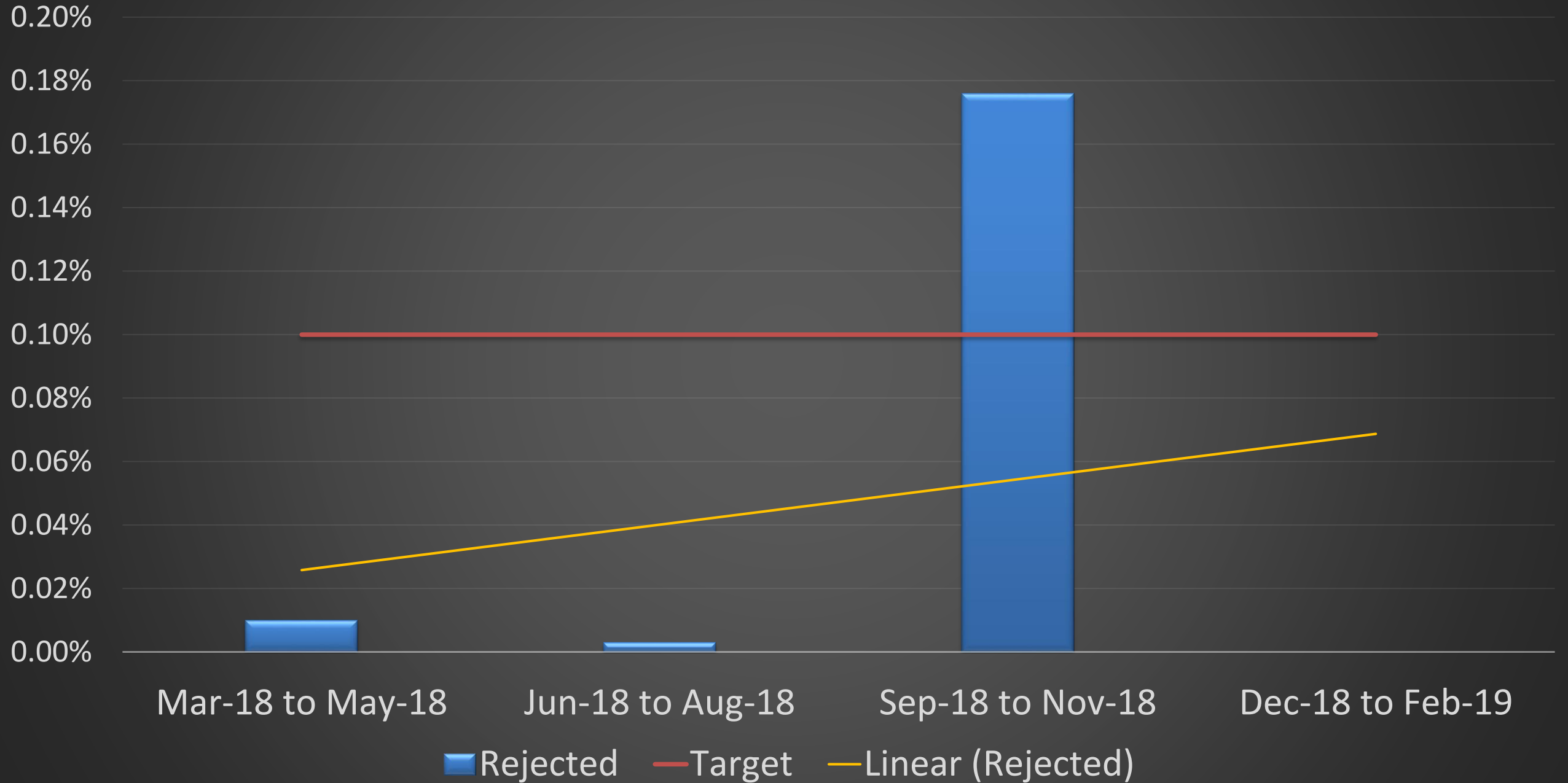
Customer Nonconformance



Time to Close out NCRs (Days)



Supplier Rejections



Supplier On-time Delivery (Mar-18 to Mar-19)

